From: Mark MacKenzie (Shaw)

To: Microsoft ATR **Date:** 1/25/02 9:54am

Subject: Microsoft AntiTrust case

I believe strongly that Microsoft has leveraged its predominant position as supplier of operating system software to stifle competition and my choices as a user/.consumer of PC services. I use a variety of personal computers at home and at work. It is obvious to me as I have experienced these problems, that Microsoft calculatedly decided to hide parts of normally separate applications in its operating system routines and menus and did the opposite as well which is probably worse. They made parts of their operating system to be installed by otherwise separate applications such as Internet Explorer. This created an interlocked spider web of operating system and supposedly separate applications and created a practically unassailable protected monopolistic environment.

It is also obvious that Microsoft has few if any honourable intentions to clean up its act. There is also strong indications that high powered business politics has influenced some of the current proceedings. I refer to the change in heart of the DOJ in prosecuting this case after the recent change in government.

I believe strongly that Microsoft has demonstrated an unwillingness to accept the philosophy of the court decision and still seeks to stifle competitiveness. The recent attempt by Microsoft to invade and "swamp" competition in the school system and soften the financial impact of the judgement by better than 60% by using its own software and refurbished older computers is proof of this.

Regards Mark G. MacKenzie